Missouri Department of MENTAL HEALTH

Dashboard

November 2024

Serving, empowering, and supporting Missourians to live their best lives.

Missouri Department of MENTAL HEALTH

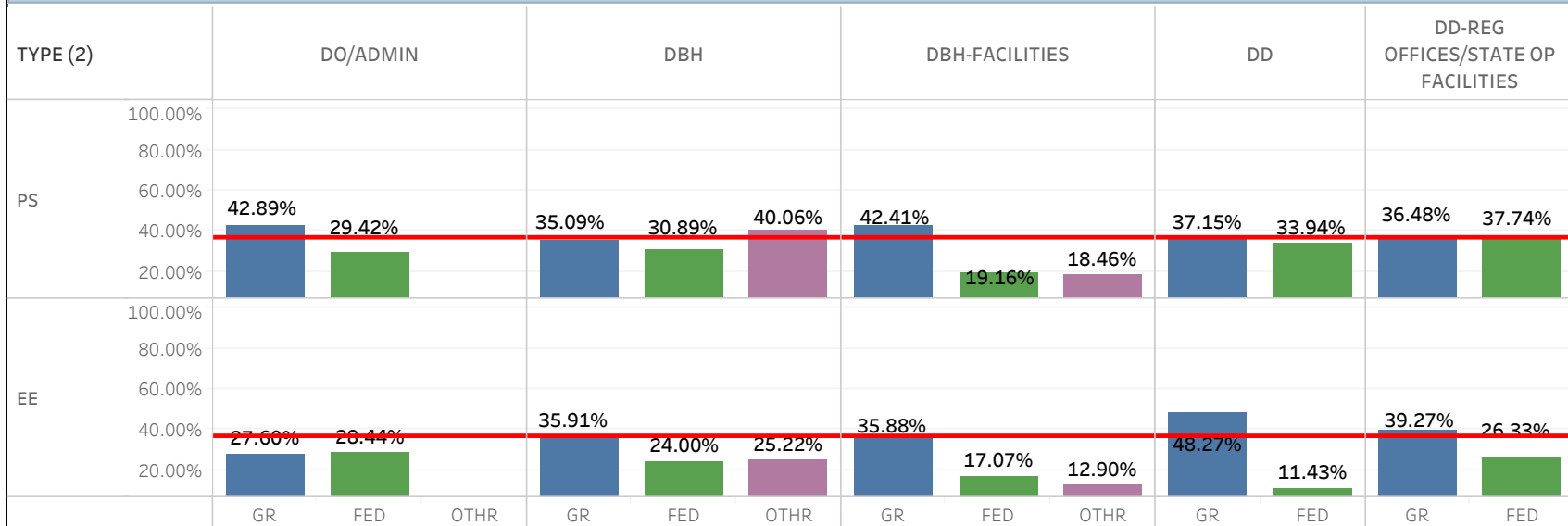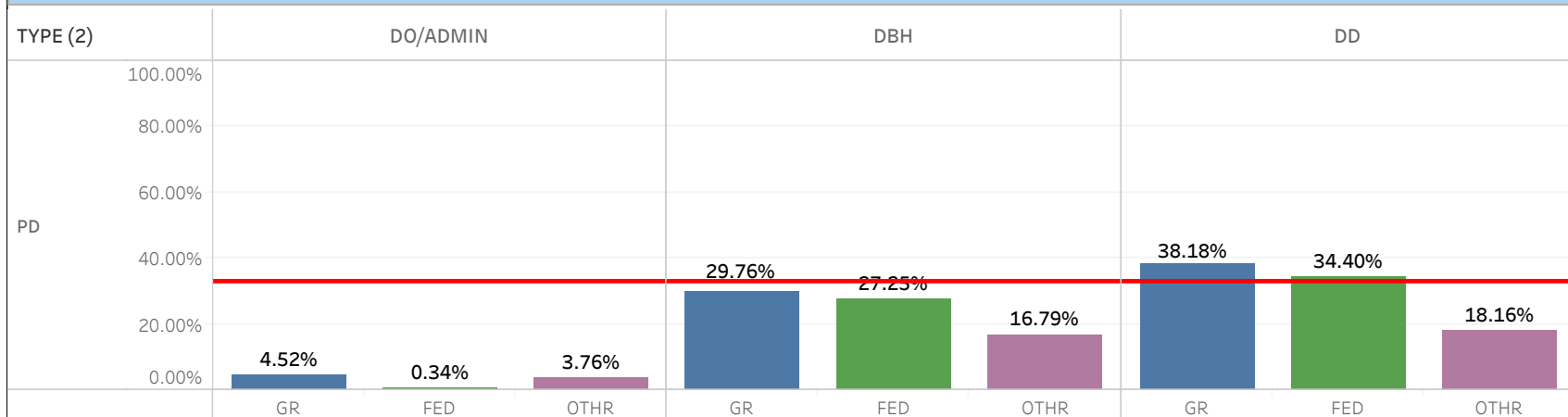| Mission	Serving, empowering, and supporting Missourians to live their best lives.			
Themes	Capacity and Infrastructure	Children's Services and Supports	Quality Outcomes	Workforce
Initiatives	Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion Increase jail-based competency restoration services Continue planning and development for new behavioral health hospital in Kansas City Expand number of Behavioral Health Crisis Centers (BHCC)	Develop a range of services designed to improve parent-child relationships and early childhood mental wellness Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis	Continue implementation of the Developmental Disabilities Health Home Develop streamlined access to autism project resources through the Family Flexible Assistance Program Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS) Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders	Expand Direct Support Professional Apprenticeship Expand recruitment partnerships with secondary and higher education programs Design and implement targeted compensation adjustments Standardize HR business practices across DMH to create consistent processes Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma

FY 25 Priorities

July 2024

Expenditures by Division as of November 12, 2024
*For Budget Year FY25

Personal Services and Expense & Equipment

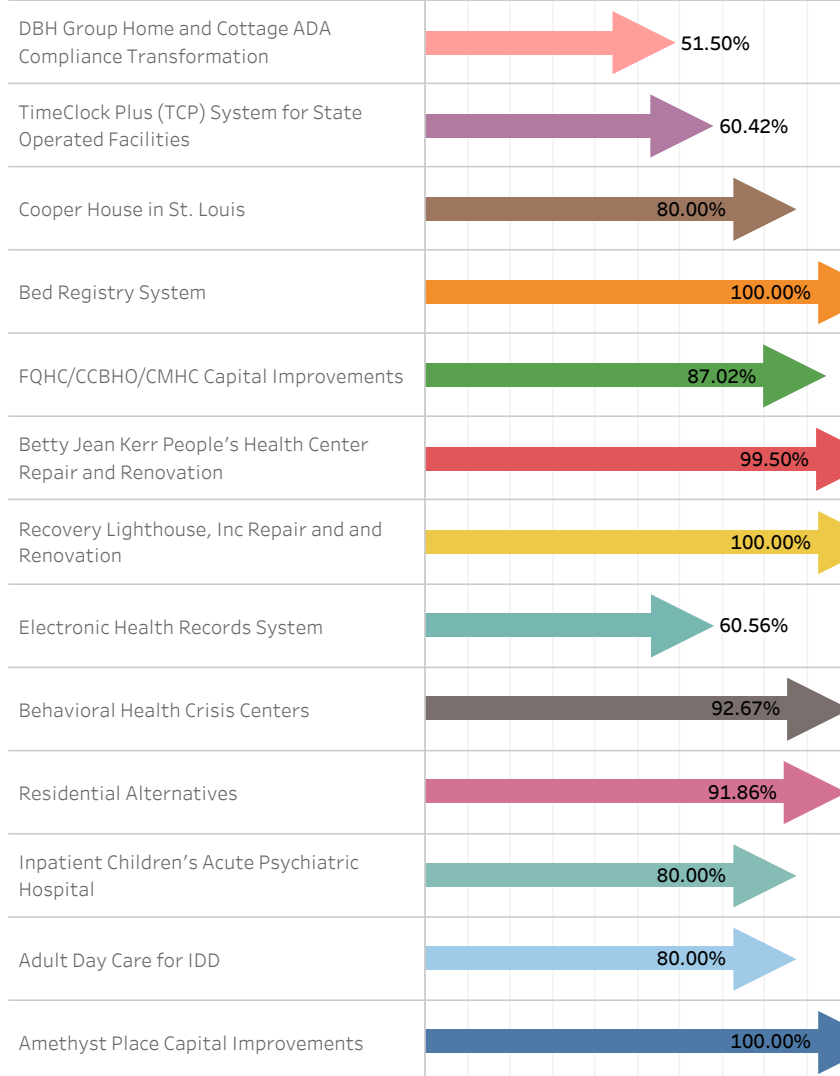| TYPE (2)	DO/ADMIN	DBH	DBH-FACILITIES	DD	DD-REG OFFICES/STATE OP FACILITIES

PS

	DO/ADMIN			DBH			DBH-FACILITIES			DD		DD-REG OFFICES	
GR	42.89%			35.09%			42.41%			37.15%		36.48%	
FED		29.42%			30.89%			19.16%			33.94%		37.74%
OTHR						40.06%			18.46%				

EE

	GR	FED	OTHR	GR	FED	OTHR	GR	FED	OTHR	GR	FED	GR	FED
	27.60%	28.44%		35.91%	24.00%	25.22%	35.88%	17.07%	12.90%	48.27%	11.43%	39.27%	26.33%

Program Expenditures

TYPE (2)	DO/ADMIN	DBH	DD

PD

	GR	FED	OTHR	GR	FED	OTHR	GR	FED	OTHR
	4.52%	0.34%	3.76%	29.76%	27.25%	16.79%	38.18%	34.40%	18.16%

ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project

Name of Project	Percent
DBH Group Home and Cottage ADA Compliance Transformation	51.50%
TimeClock Plus (TCP) System for State Operated Facilities	60.42%
Cooper House in St. Louis	80.00%
Bed Registry System	100.00%
FQHC/CCBHO/CMHC Capital Improvements	87.02%
Betty Jean Kerr People's Health Center Repair and Renovation	99.50%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Electronic Health Records System	60.56%
Behavioral Health Crisis Centers	92.67%
Residential Alternatives	91.86%
Inpatient Children's Acute Psychiatric Hospital	80.00%
Adult Day Care for IDD	80.00%
Amethyst Place Capital Improvements	100.00%

Percent of ARPA Project Expenditures Paid

ARPA Project Name

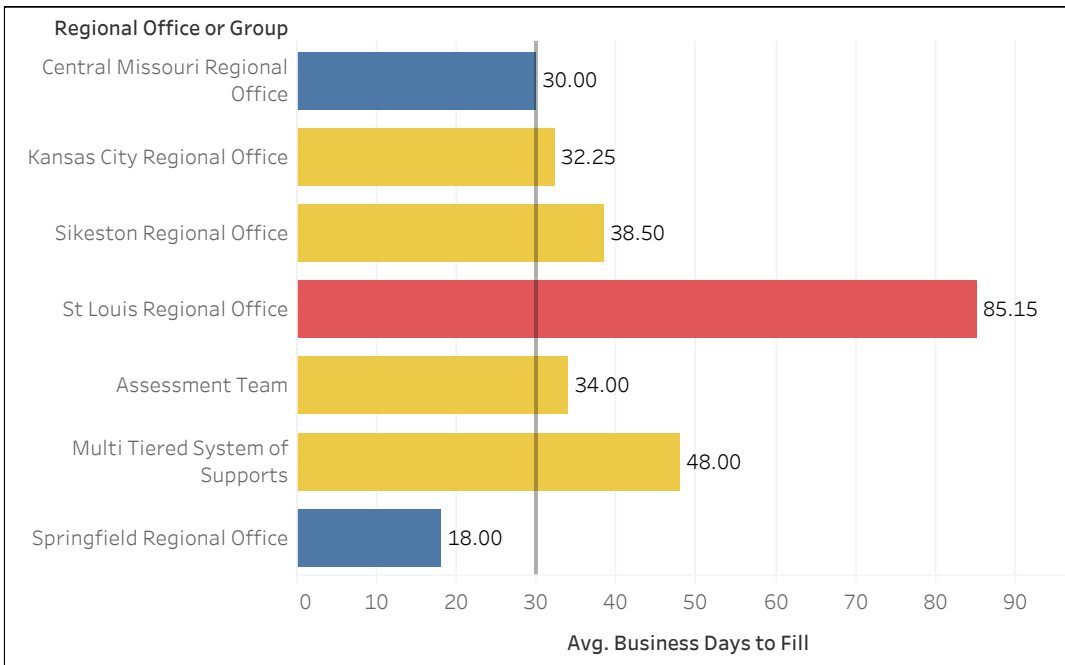| ARPA Project Name	Percent
DBH Group Home and Cottage ADA Compliance Transformation	2.99%
TimeClock Plus (TCP) System for State Operated Facilities	100.00%
Cooper House in St. Louis	0.00%
Bed Registry System	100.00%
FQHC/CCBHO/CMHC Capital Improvements	48.07%
Betty Jean Kerr People's Health Center Repair and Renovation	97.85%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Electronic Health Records System	24.43%
Behavioral Health Crisis Centers	78.00%
Residential Alternatives	67.45%
Inpatient Children's Acute Psychiatric Hospital	0.00%
Adult Day Care for IDD	0.00%

Mo Careers Applicant Data Tracker

Line chart values: 1,414 / 1,267 / 1,527 / 1,546 / 1,268 / 1,184 / 1,273 / 1,102 / 1,609 / 1,549 / 1,622 / 1,603 / 1,685 / 1,578 / 1,863 / 1,552

X-axis: May 2023, July 2023, September 2023, November 2023, January 2024, March 2024, May 2024, July 2024
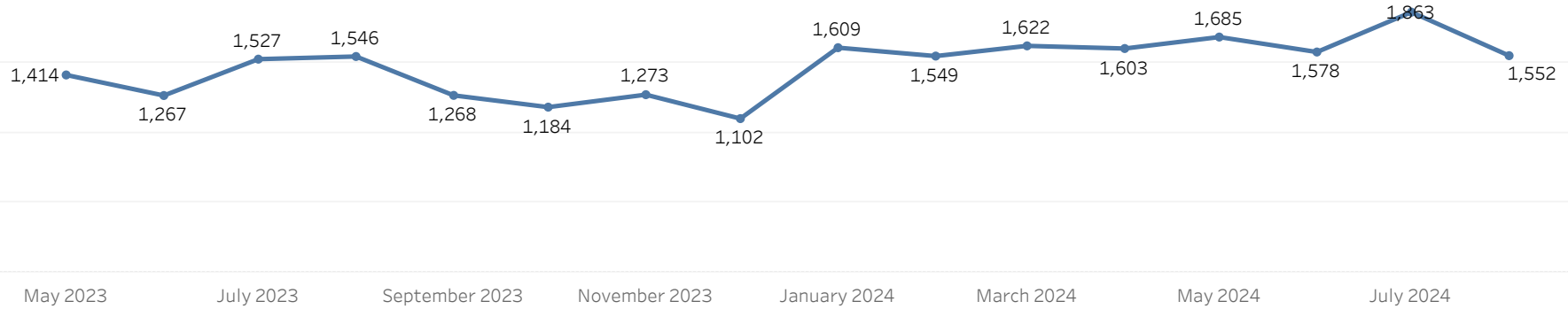
Average Business Days to Fill Position Last 6 Months
*Goal less than 30 business days

Regional Office or Group — Avg. Business Days to Fill

Regional Office or Group	Avg. Business Days to Fill
Central Missouri Regional Office	30.00
Kansas City Regional Office	32.25
Sikeston Regional Office	38.50
St Louis Regional Office	85.15
Assessment Team	34.00
Multi Tiered System of Supports	48.00
Springfield Regional Office	18.00

Month of Offer Made

Count of Positions Filled:
May 2024	Jun 2024	Jul 2024	Aug 2024	Oct 2024
4	6	8	8	3

Avg. Business Days to Fill:
May 2024	Jun 2024	Jul 2024	Aug 2024	Oct 2024
30.0 / 28.8	31.7	36.3	82.9	130.3

New Hires and Terminations

*This graph reflects New Hires and Terms processed for those in full-time, part-time, and hourly status

	New Hire	Termination
October 2023	276	185
	320	167
December 2023	225	228
	303	197
February 2024	272	192
	252	257
April 2024	249	192
	273	223
	253	210
June 2024	297	179
	230	
August 2024	205	168

Legend: ■ New Hire ■ Termination

New Hires and Terms per Status

	Full-Time Termination	Full-Time New Hire	Part-Time Termination	Part-Time New Hire
Oct 2023	150	160	35	116
Nov 2023	135	216	32	104
Dec 2023	141	160	84	68
Jan 2024	151	205	46	98
Feb 2024	154	205	38	67
Mar 2024	155	172	97	85
Apr 2024	149	173	43	76
May 2024	150	172	73	101
Jun 2024	148	218	62	79
Jul 2024	130	170	49	60
Aug 2024	121	158	47	47

New Hires and Terms by Location Last 6 Months

*This graph reflects full-time, part-time, and hourly status

	DBH State Operatd Programs		DD State Operated Programs		DD Regional Offices		Central Office	
	New Hire	Termination	New Hire	Termination	New Hire	Termination	New Hire	Termination
	467	370	232	154	19	25	14	8

Years of Service with the State

Pie chart — Years of Service with the State:
- 0 - 5: 45.99%
- 6 - 10: 18.09%
- 11 - 15: 11.55%
- 16 - 20: 9.97%
- 21 - 25: 7.29%
- 26 - 30: 4.59%
- 52: 0.02%

Years of Service with State
- 0 - 5
- 6 - 10
- 11 - 15
- 16 - 20
- 21 - 25
- 26 - 30
- 30+
- 52

Turnover Time for 2024
(measured in days)

Stacked bar chart — Count of Staff:
- 0-90 days: 330 (Resigned State 177, Dismissal 102)
- 91-180 days: 171 (Resigned State 65, Dismissal 63)
- 181-270 days: 115
- 271-360 days: 88
- 361+ days: 295 (Resigned State 84, Other Termination 144)

Legend:
- Dismissal
- Other Termination
- Resigned Agency
- Resigned State
- Retire

Dismissals by Location for 2024

Bar chart — Number of Dismissals:
- BEL: 31
- CBM: 9
- DDTC: 27
- FSH: 107
- FTC: 59
- HAW: 8
- HIG: 47
- NWCS: 35
- NWM: 19
- SEMORS: 26
- SMMHC: 14
- SWCS: 16

Engage Surveys

Measure	FY 2022 Q3	FY 2023 Q1	FY 2023 Q3	FY 2024 Q1	FY 2024 Q3
Evaluation Completion Rate	95.9	97.5	97.9	97	92.5
Upward Feedback	35.6	35.2	36.1	32.4	33.9

% Completed Engage Evaluations by Location: September 2025

Central Office	DD Regional Office					DD State Operated						DBH State Operated					
CO	CMRO	KCRO	SiRO	SLRO	SpRO	BHC	DDTC	HHC	NWCS	SEMORS	SWCS	CBM	FSH	FTC	HCH	NWMPRC	SEMMHC
94%	96%	95%	100%	96%	65%	99%	98%	99%	100%	85%	99%	91%	95%	86%	96%	82%	81%
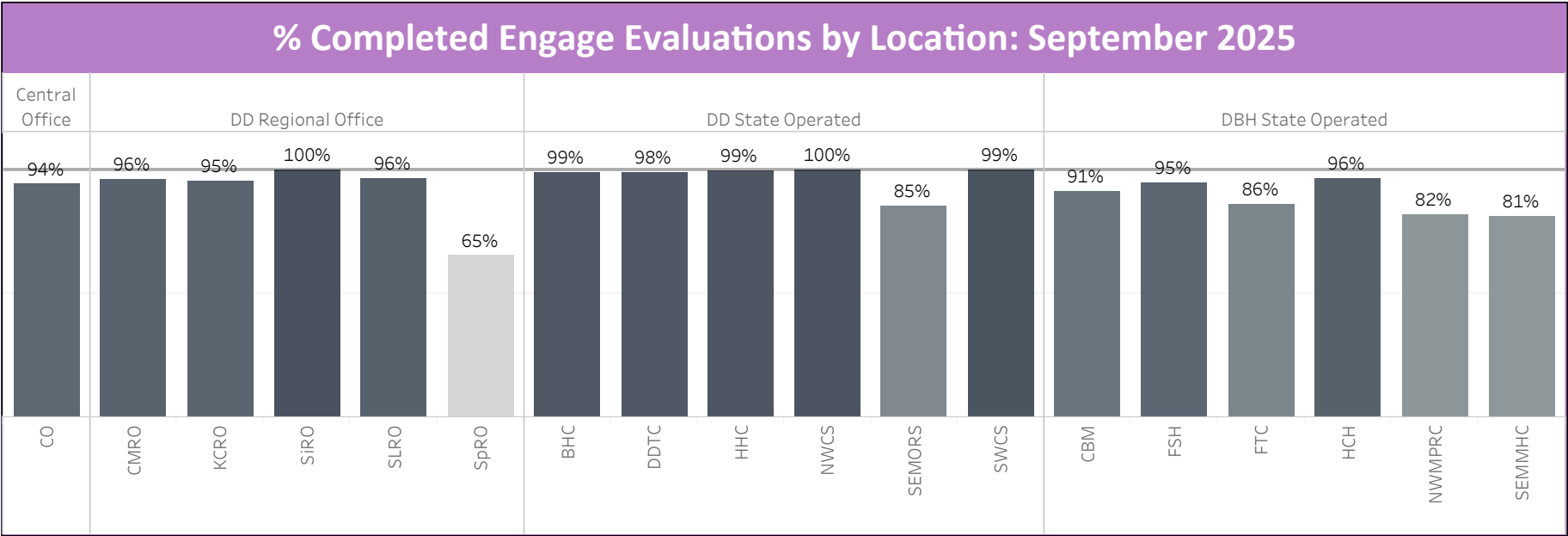
Assignment Map - Last 12 Months

AssignedRegion
- C (blue)
- E (yellow)
- NW (green)
- W (red)

© 2024 Mapbox © OpenStreetMap

Completed Investigations and SRIs

Legend: SRI (yellow), Inv (teal)

	2023		2024		
	Q3	Q4	Q1	Q2	Q3	Q4

Month	Inv	SRI
Jul	37	2
Aug	39	3
Sep	38	3
Oct	37	2
Nov	42	1
Dec	44	2
Jan	45	4
Feb	41	4
Mar	40	3
Apr	41	
May	46	4
Jun	32	2
Jul	50	1
Aug	38	1
Sep	36	2
Oct	23	2
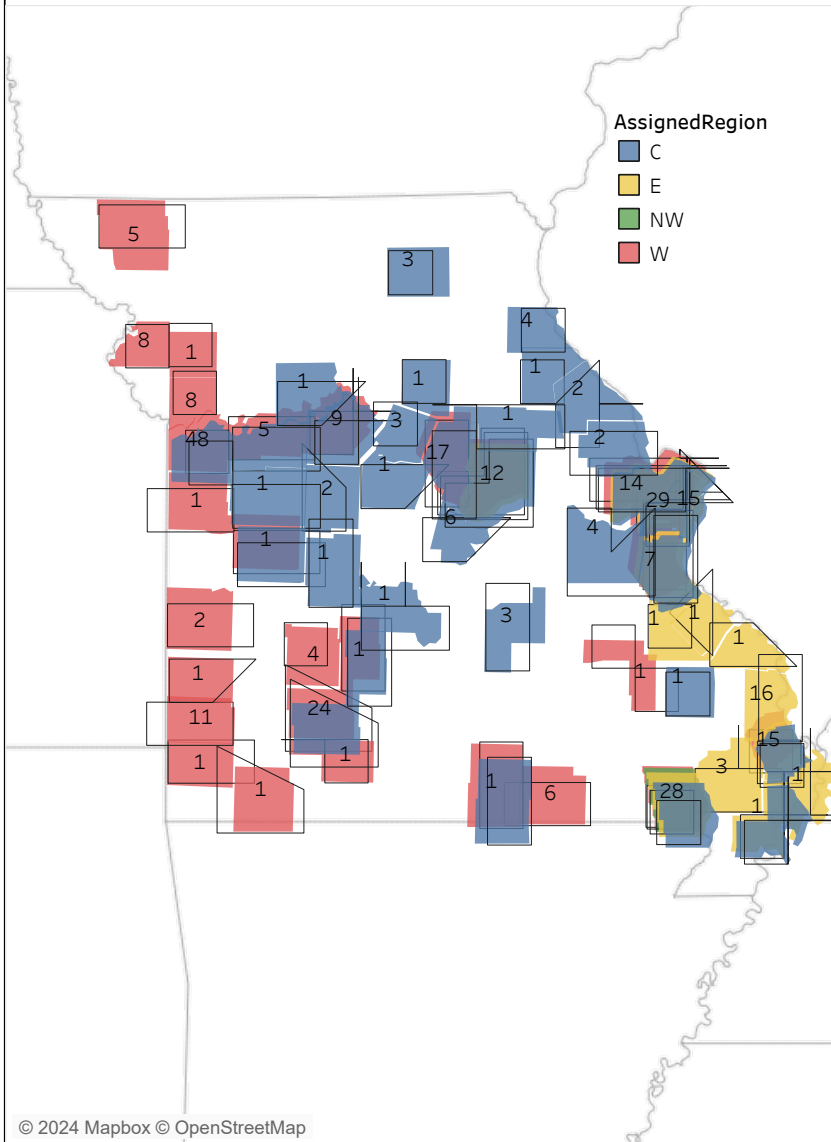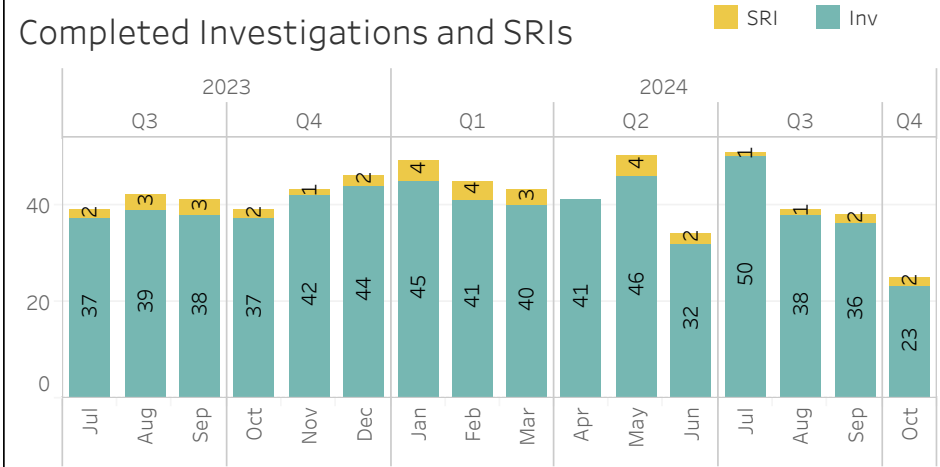
Completed Investigations and SRIs by Division

Legend: DBH (blue), DD (orange)

	2023		2024		
	Q3	Q4	Q1	Q2	Q3	Q4

Month	DD	DBH
Jul	32	7
Aug	37	
Sep	35	6
Oct	34	5
Nov	35	8
Dec	40	6
Jan	41	8
Feb	38	7
Mar	32	11
Apr	37	
M...	47	
Jun	30	
Jul	50	
Aug	29	10
Sep	35	
Oct	17	8
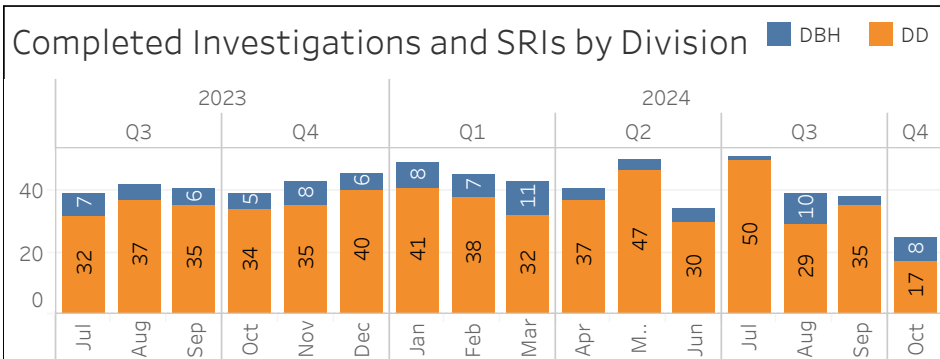
Avg Days Assigned to Final or Preliminary Report (non-ICF) Last Month

DBH	October 2024	27.4 Days - 8 Cases
DD	October 2024	32.4 Days - 16 Cases
Grand Total		30.8 Days - 24 Cases

Scale: 0 5 10 15 20 25 30
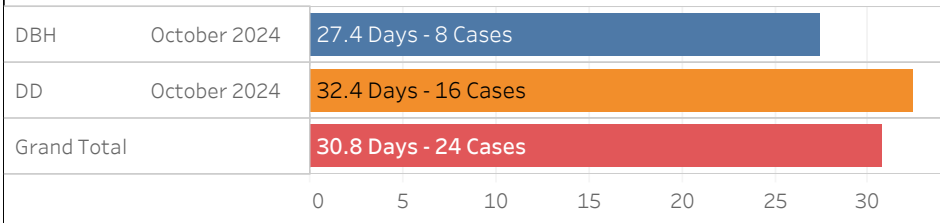
Number of Certification Surveys

Count of Surveys

Month	Total	No	No %	Yes	Yes %
March 2024	10	5	50.00%	5	
April 2024	13	7	53.85%	6	46.15%
May 2024	19	6	31.58%	13	68.42%
June 2024	11	6	54.55%		
July 2024	14	7	50.00%	7	50.00%
August 2024	13	7	53.85%	6	46.15%
September 2024	14			10	71.43%
October 2024	10			6	60.00%
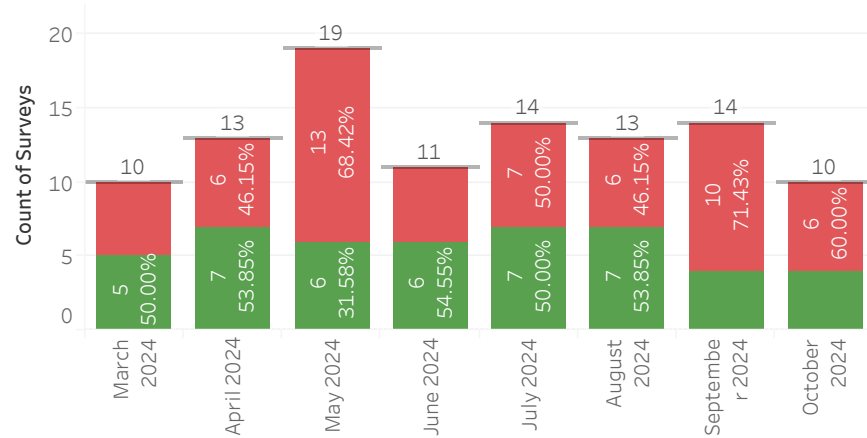
Is there a plan of correction required?
■ Yes ■ No

Number of Licensure Surveys

Count of Surveys

Month	Total	No	No %	Yes	Yes %
March 2024	17			14	82.35%
April 2024	15			10	66.67%
May 2024	20	9	45.00%	11	55.00%
June 2024	11			6	54.55%
July 2024	20	12	60.00%	8	40.00%
August 2024	17	9	52.94%	8	47.06%
September 2024	19	10	52.63%	9	47.37%
October 2024	10				
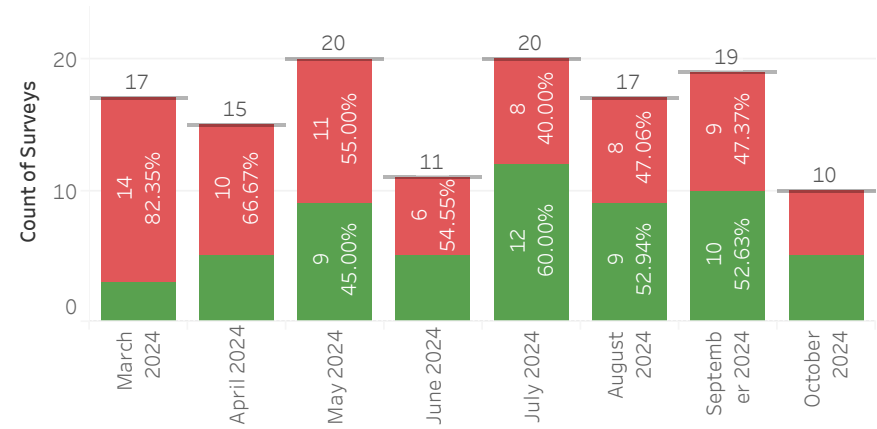
Is there a plan of correction required?
■ Yes ■ No

Certification Deficiency Categories
Previous 3 Months
a survey can have more than one deficiency area

Category	Count
Background Screenings	4
Environment/Safety	11
Health	12
Individual's Rights	9
Personnel Training	13
Policies and Procedures	2
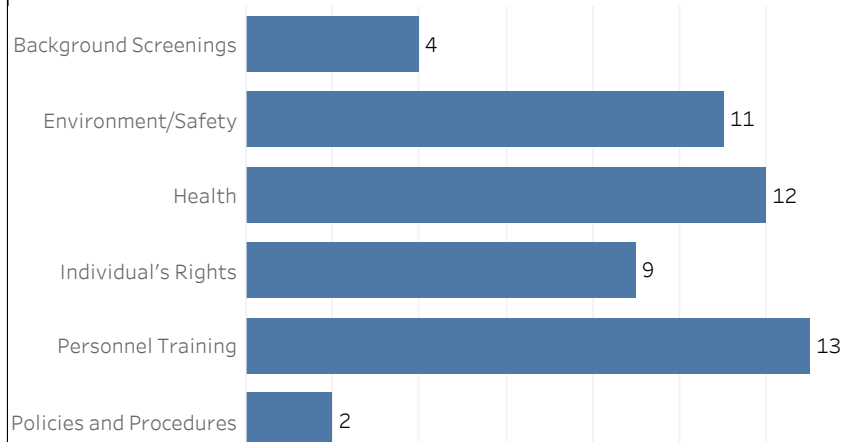
Licensure Deficiency Categories
Previous 3 Months
a survey can have more than one deficiency area

Category	Count
Background Screenings	14
Environment/Safety	3
Health	15
Individual's Rights	6
Personnel Training	17
Policies and Procedures	6

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Requesting Waiver Services

Eligibility Group	June 2024	July 2024	August 2024	September 2024	October 2024
In-Home UR Score 0 to 11	110	100	194	272	357
In-Home UR Score 12	1	1			
Residential UR Score 12	4	4	2	2	1
Grand Total	115	105	196	274	358

People Served by Waiver

Waiver Type	June 2024	July 2024	August 2024	September 2024	October 2024
Community	6,644	6,681	6,659	6,632	6,614
Comprehensive	8,945	8,989	8,977	8,950	8,938
Lopez	322	322	321	319	319
Partnership	1,284	1,252	1,241	1,227	1,217
Grand Total	17,195	17,244	17,198	17,128	17,088

Expenditures by Waiver

		FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2025 Q1	FY 2025 Q2
Community	Average Expenditures Per Person	$13,944	$11,384	$13,253	$14,533	$4,596
	Total Paid	$78.39M	$65.30M	$79.91M	$89.93M	$25.67M
Comprehensive	Average Expenditures Per Person	$57,743	$48,284	$53,019	$59,321	$18,509
	Total Paid	$500.11M	$417.85M	$463.06M	$518.82M	$154.35M
MOCDD	Average Expenditures Per Person	$6,815	$6,001	$6,921	$8,208	$2,509
	Total Paid	$1.90M	$1.64M	$1.91M	$2.38M	$0.60M
Partnership	Average Expenditures Per Person	$1,819	$1,414	$1,477	$1,762	$589
	Total Paid	$2.18M	$1.49M	$1.49M	$1.70M	$0.41M

Waiver Expenditures Over Time

FY 2024 Quarter 1	FY 2024 Quarter 2	FY 2024 Quarter 3	FY 2024 Quarter 4	FY 2025 Quarter 1
$452.29M	$582.58M	$486.28M	$546.37M	$612.83M
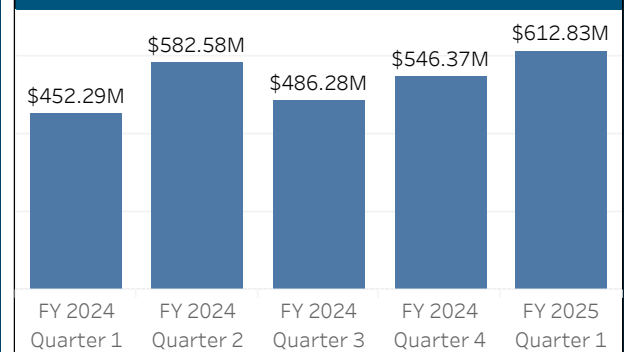
Expenditures as of 11/1/2024 10:20:29 AM

FY: Fiscal Year starts at July 1

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Independence/ Self-Sufficiency

Universal Design and Assistive Technology

October 2024
% of Individuals with a Waiver authorized for Assistive Technology or Remote Supports

- ☐ less than 10
- ☐ None
- ☐ 1% - 10%
- ☐ 11% - 29%
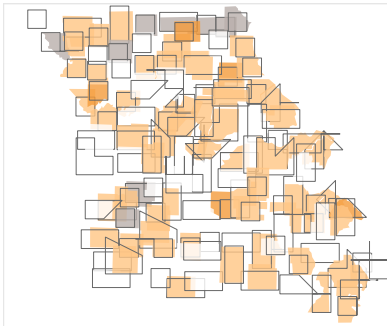
Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021
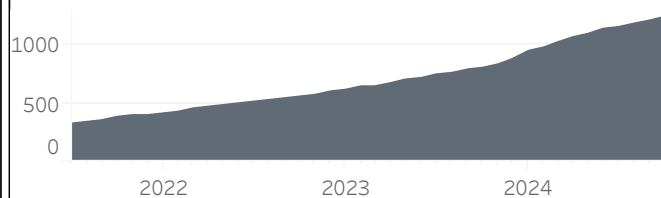
Consultations, Technical Assistances, and Trainings

Program Type	Aug 24	Sep 24	Oct 24
Assitve Technology	22	9	5
Environmental Accessibilit..	37	32	17
Remote Supports	1	4	1
Specialized Medical Equip..	2	2	4

Employment Services

Cumulative Number of Consumers with an Employment Service Authorization
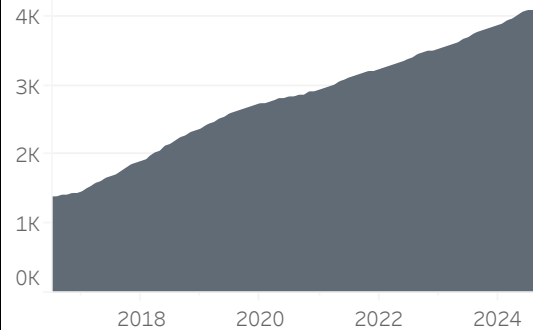
October 2024
% of Individuals ages 14-64 with open Waiver EOC authorized for employment services

- ☐ less than 10
- ☐ None
- ☐ 1% - 12%
- ☐ 13% - 24%
- ☐ 25% - 34%
- ☐ 35% or more
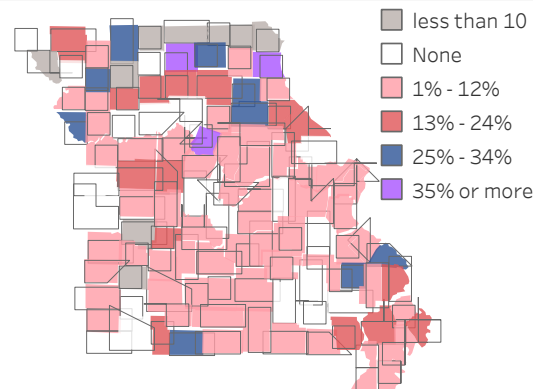
Self Directed Services

October 2024
Individuals using Self-Directed Services (SDS) Best practice goal is 23%
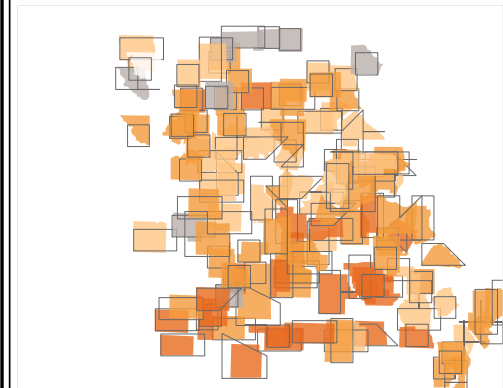
- ☐ less than 10
- ☐ None
- ☐ 1% - 10%
- ☐ 11% - 29%
- ☐ 30% or more

Average Days to Process New Referral

May 24	Jun 24	Jul 24	Aug 24	Sep 24
9.960	16.360	12.600	14.240	7.120

Missouri Department of Mental Health
DEVELOPMENTAL DISABILITIES
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Timely Annual Budgets by Region

	August 2024	September 2024	October 2024
Albany	86.67%	82.76%	84.31%
Central Missouri	80.00%	78.11%	84.39%
Hannibal	80.00%	68.92% / 31.08%	83.08%
Joplin	83.94%	80.00%	82.71%
Kansas City	61.98% / 38.02%	65.85% / 34.15%	72.48%
Kirksville	90.91%	95.56%	95.00%
Poplar Bluff	94.74%	94.20%	93.67%
Rolla	86.57%	93.53%	96.05%
Sikeston	62.73% / 37.27%	75.44%	87.50%
Springfield	69.33%	81.41%	92.00%
St Louis	56.49% / 43.51%	65.19% / 34.81%	75.95%
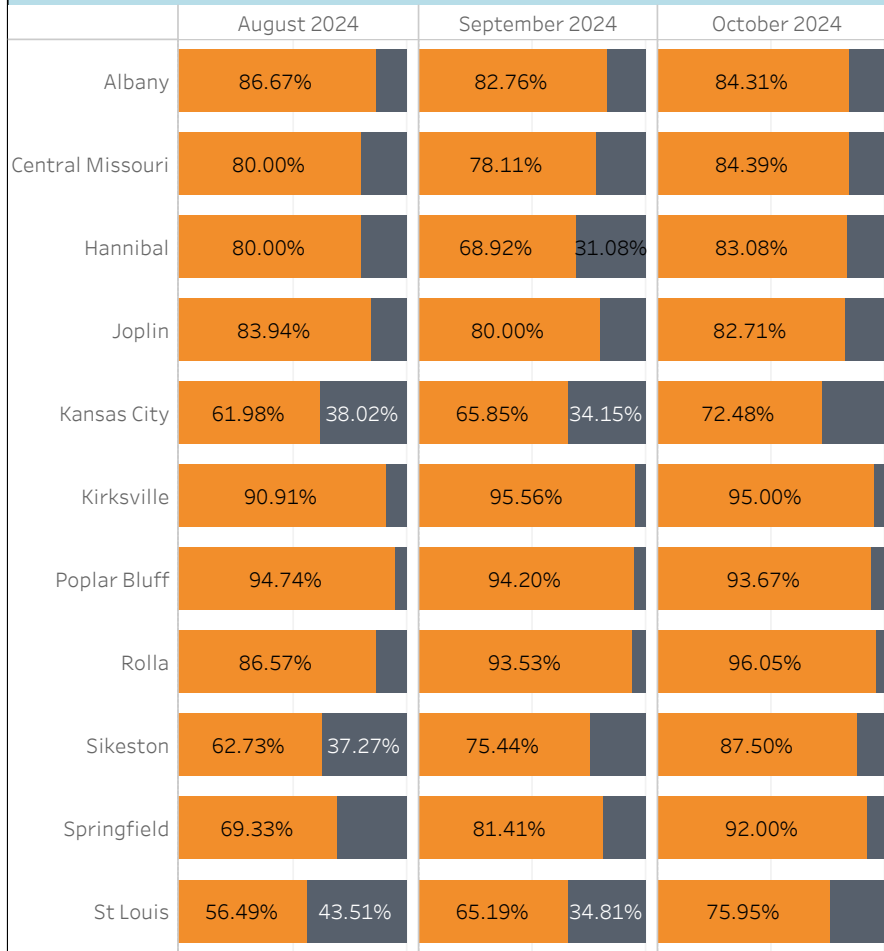
■ OnTime   ■ Late

StationMD Usage
Info on StationMD: dmh.mo.gov/dev-disabilities/stationMD

426.0
333.0
52.0

Jun 24
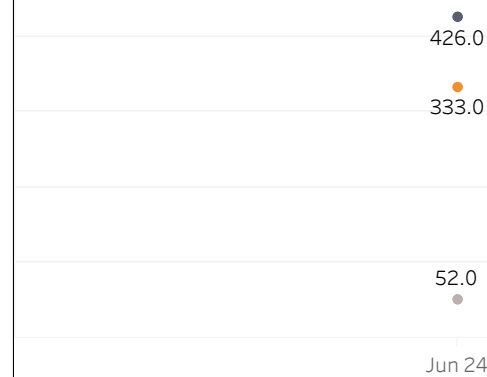
■ # Consults   ■ # Individuals   ■ # Providers

StationMD Consults that Deflected Emergency Care

26
400
93.90%

Jun 24
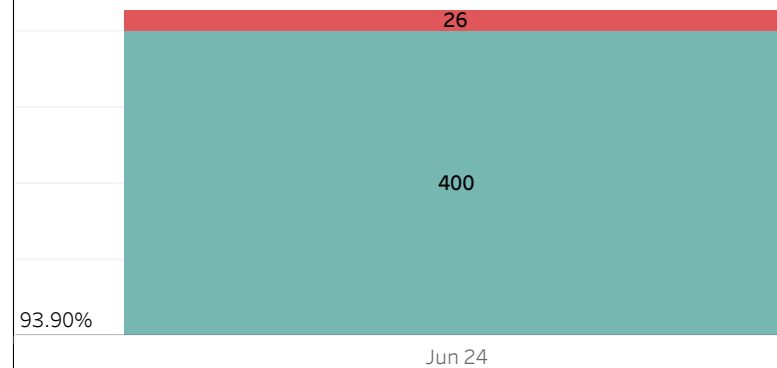
■ Recommend Higher Level of Care   ■ Treat in Place

Missouri Department of Mental Health
DEVELOPMENTAL DISABILITIES
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024
High Risk	14.50%	14.04%	14.69%	13.79%	12.19%
At Risk	36.58%	36.88%	36.26%	36.99%	37.55%
No Known Risk	48.92%	49.07%	49.05%	49.23%	50.26%
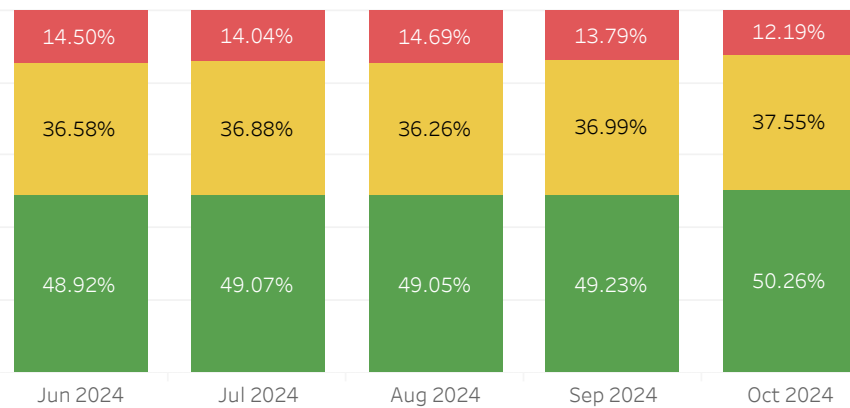
Risk Factor ■ High Risk ■ At Risk ■ No Known Risk

Were Due Process Elements in Place?

% Referrals

	FY 24 Q2	FY 24 Q3	FY 24 Q4	FY 25 Q1
No	15.3%	21.4%	23.1%	26.5%
Yes	84.7%	78.6%	76.9%	73.5%

■ No ■ Yes
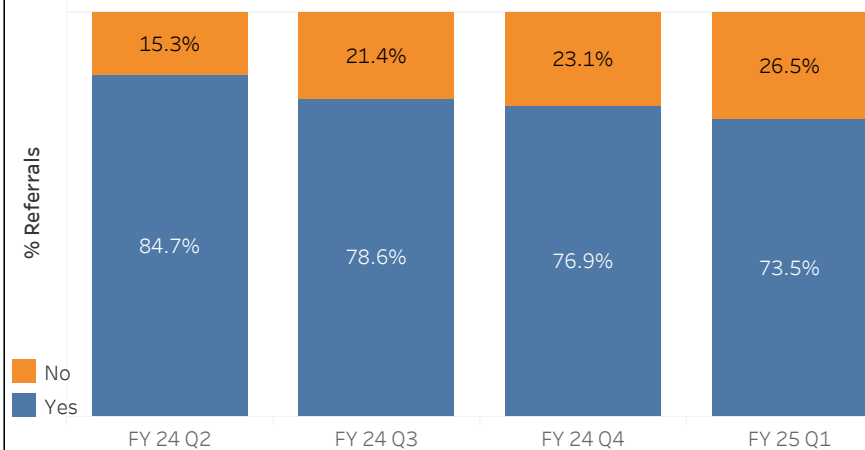
Number of Open Residential Consumer Referrals

762

How many people were in need of a new residential provider over time?

445, 411, 464, 384, 393, 495, 491, 569, 636, 752, 835, 810, 773, 821, 873, 858, 830, 923, 941

FY 2021 Q2   FY 2022 Q2   FY 2023 Q2   FY 2024 Q2

Quarter of Date
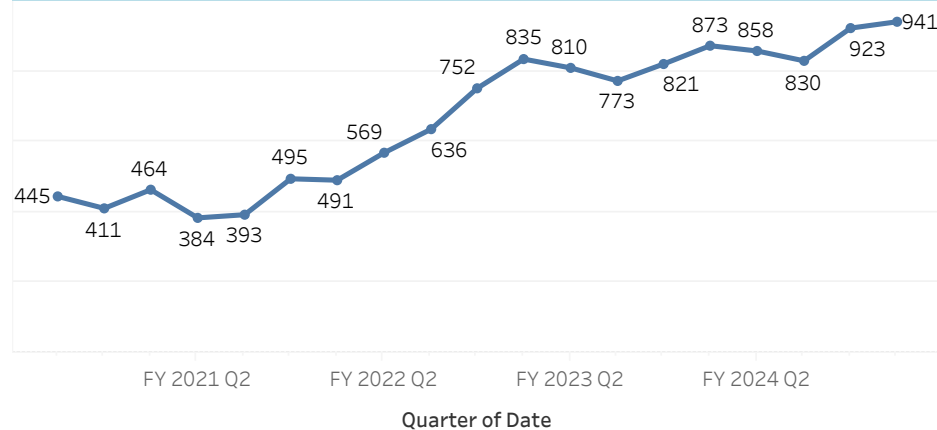
Length of Time Open on Consumer Referral Database
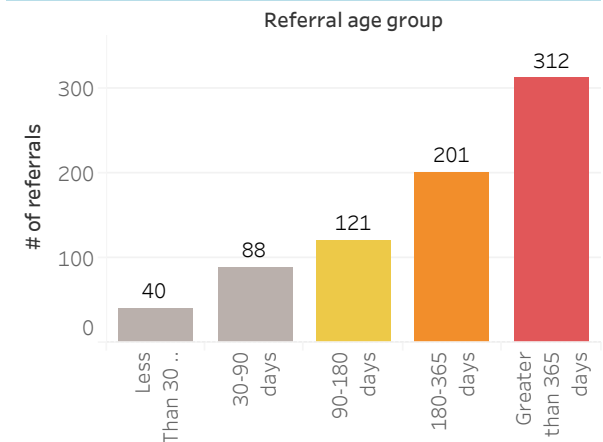
Referral age group

# of referrals

Less Than 30 ...	30-90 days	90-180 days	180-365 days	Greater than 365 days
40	88	121	201	312

DEVELOPMENTAL DISABILITIES
Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	32.00	1.00	33.00
%Service Providers	5.14%	-	5.14%
%TCM	-	1.43%	1.43%

Provider Corrective Action Plans Ended Previous Month

4

Provider Corrective Action Plans Implemented Previous Month

7

Map of Providers Currently on a Corrective Action Plan

© 2024 Mapbox © OpenStreetMap
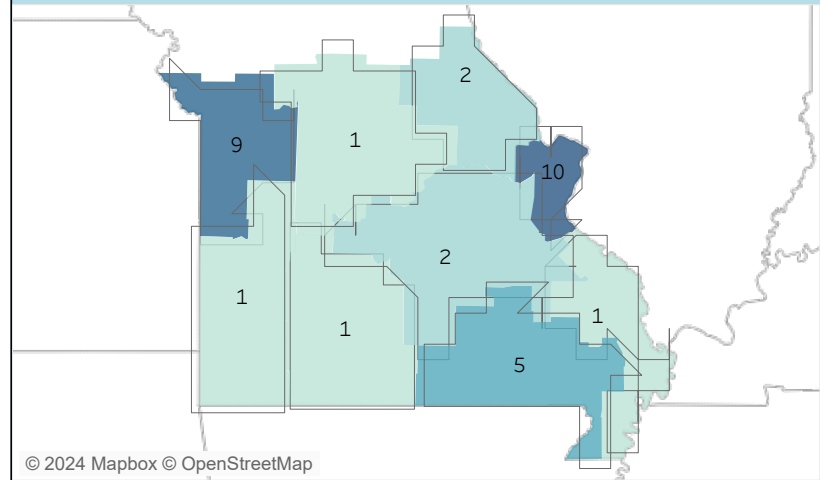
Number of Agencies Currently on CAP by Length of Time
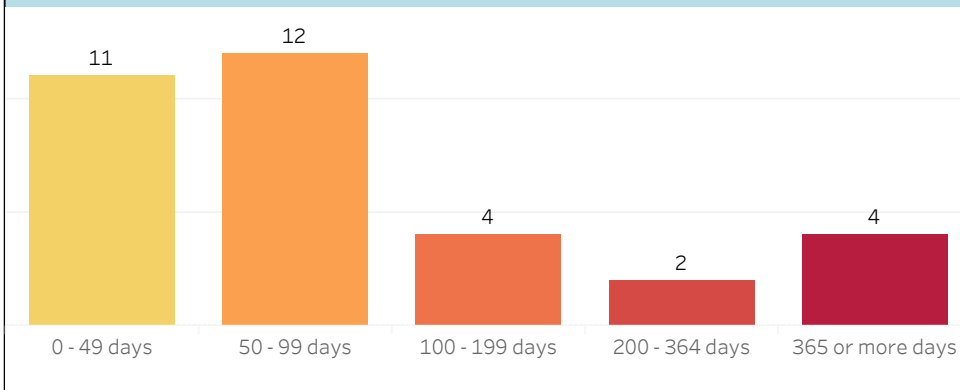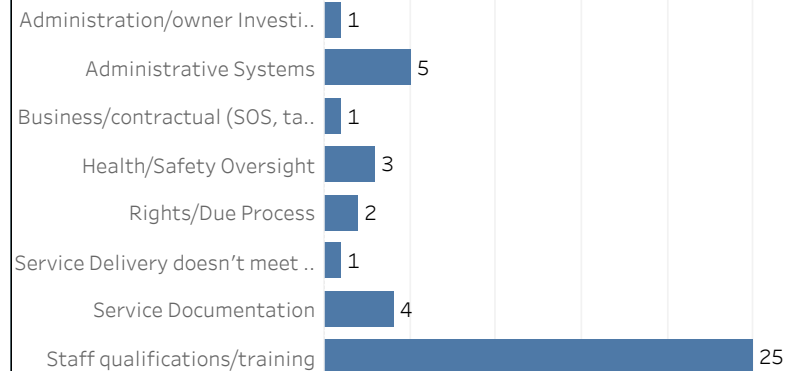
0 - 49 days	50 - 99 days	100 - 199 days	200 - 364 days	365 or more days
11	12	4	2	4

Issues Leading to CAP

Issue	Count
Administration/owner Investi...	1
Administrative Systems	5
Business/contractual (SOS, ta...	1
Health/Safety Oversight	3
Rights/Due Process	2
Service Delivery doesn't meet ...	1
Service Documentation	4
Staff qualifications/training	25

MOQO: Advocacy & Engagement
CMS Access Rule

Earlier this year, the Centers for Medicare & Medicaid Services (CMS) issued the Access Rule . This rule promotes access to quality care and improving health outcomes for those receiving services. It includes reporting on quality measures for home and community-based services (HCBS). The purpose is to examine differences in access to and quality of care for people with IDD from diverse backgrounds. The NCI-IDD In-Person Survey (IPS) will be one of the data sources used for reporting.

Below are example demographics that are similar to what may be reported on for the Access Rule. The data is from FY21 to FY23. While the Access Rule relates to all of the MOQO, it especially applies to Advocacy & Engagement as the intent to ensure that everyone, from all backgrounds, has access to quality services.
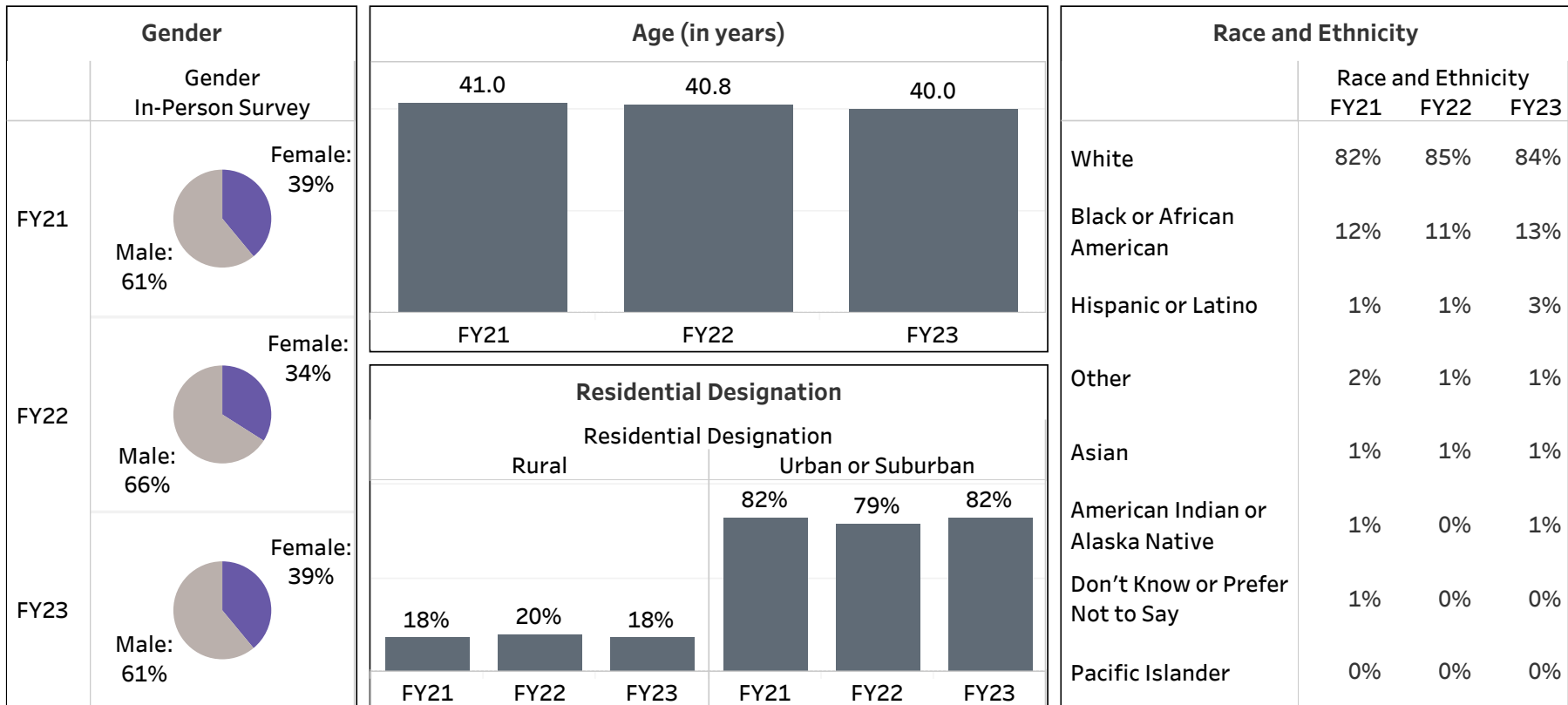
Gender

Gender
In-Person Survey

FY21 — Female: 39% / Male: 61%

FY22 — Female: 34% / Male: 66%

FY23 — Female: 39% / Male: 61%

Age (in years)

FY21	FY22	FY23
41.0	40.8	40.0

Residential Designation

Residential Designation

Rural			Urban or Suburban		
FY21	FY22	FY23	FY21	FY22	FY23
18%	20%	18%	82%	79%	82%

Race and Ethnicity

Race and Ethnicity			
	FY21	FY22	FY23
White	82%	85%	84%
Black or African American	12%	11%	13%
Hispanic or Latino	1%	1%	3%
Other	2%	1%	1%
Asian	1%	1%	1%
American Indian or Alaska Native	1%	0%	1%
Don't Know or Prefer Not to Say	1%	0%	0%
Pacific Islander	0%	0%	0%

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

Count of Consumers by Program: November 2024

Grand Total	**415**
Bellefontaine Habilitation Center	85
Higginsville Habilitation Center	42
Northwest Community Services	114
Southeast Missouri Residential Services	64
Southwest Community Services	38
St Louis Developmental Disabilities Treatment Center	73

Direct Support Professional Staffing by Shift August 2024

August 2024

	Day	Evening	night
Need	7,485	6,177	4,913
Showed	6,303	5,150	4,214

■ Need   ■ Showed

Percent Staffed

Program		Need	Showed
BHC	Need / Showed	4,475	4,288
HHC	Need / Showed	1,415	1,245
HOPE	Need / Showed	366	322
NWCS	Need / Showed	4,297	3,696
OB	Need / Showed	620	502
SEMORS: Poplar Bluff	Need / Showed	1,860	1,532
SEMORS: Sikeston	Need / Showed	1,395	1,024
South County	Need / Showed	1,481	741
SWCS	Need / Showed	2,666	2,317

Direct Support Professional Filled Position Changes

	Jun 2024	Jul 2024	Aug 2024
Employees Started	72	65	80
Employment Ended	58	31	56
Net Employee Change	14	34	24

	August 2024		
	Employees Started	Employment Ended	Net Employee Change
BHC	17	7	10.00
HHC	26	22	4.00
HOPE	4	0	4.00
NWCS - Higgi..	11	8	3.00
NWCS - Mars..	2	5	-3.00
NWCS - Rayt..	2	1	1.00
OB	4	4	0.00
SEMORS: Po..	4	2	2.00
SEMORS: Sik..	0	1	-1.00
South County	0	1	-1.00
St. Charles	0	0	0.00
SWCS	10	5	5.00

Direct Support Professional Absenteeism Reasons

	Jun 2024	Jul 2024
# of Staff Holdovers (volunteer/manda..	3,690	3,791
Call-ins (unexpected)	1,600	1,587
No Call/ No Show	201	157
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,004	1,902

Persons Presenting to a Behavioral Health Crisis Center (BHCC)

- Admitted: 3,262 — 3,215 — 2,919 — 2,814 — 2,916 — 2,888 — 3,222 — 3,563 — 3,263 — 3,544 — 2,771
- Not Admitted: 225 — 122 — 152 — 537 — 430 — 367 — 424 — 472 — 466 — 569 — 775

(Oct-23 through Aug-24)
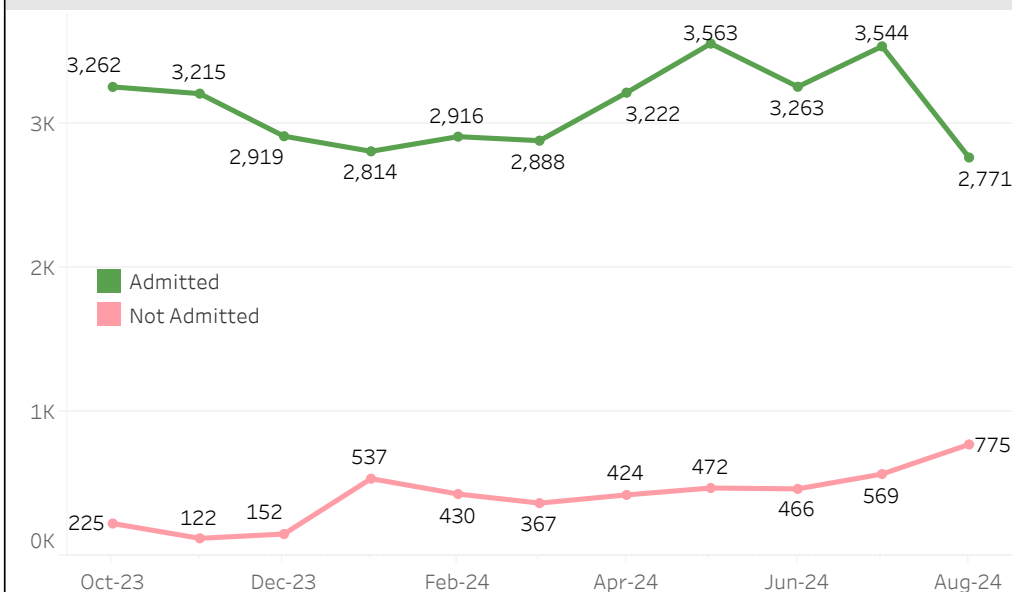
For those presenting at a BHCC:

88.34% were admitted
11.66% were not admitted

57.59% sought help for Mental Health
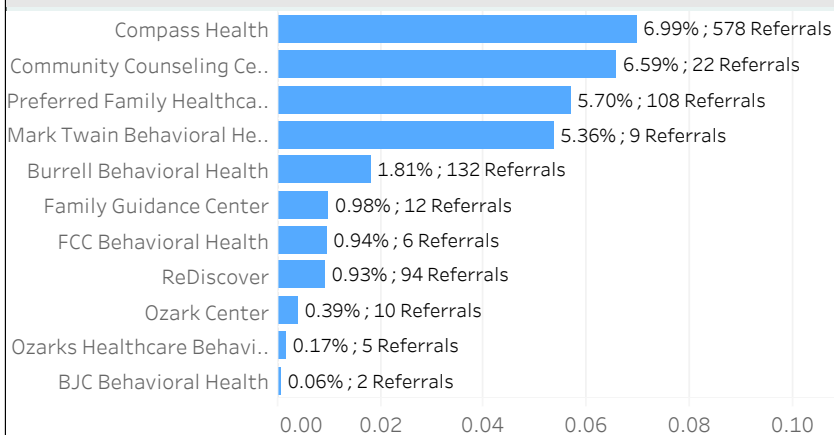**18.10%** sought help for Substance Use

DBH
Division of Behavioral Health

Reason Not Admitted

Other Care	36.65%
Other	22.93%
Refused Care	17.30%
Otherwise Did Not Receive Care	13.07%
Referred To More Appropriate Level Of Care	10.04%

Persons by Age Group

Age Group	Percent
Null	0.08%
<13	2.80%
13-17	4.39%
18-24	14.83%
25-34	26.21%
35-44	24.62%
45-54	15.74%
55-64	8.47%
65-84	2.80%
>84	0.05%
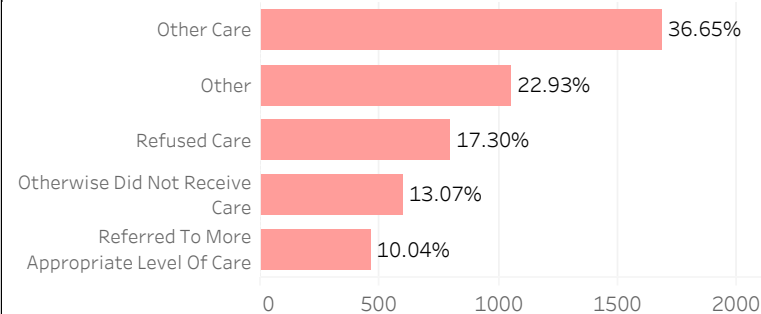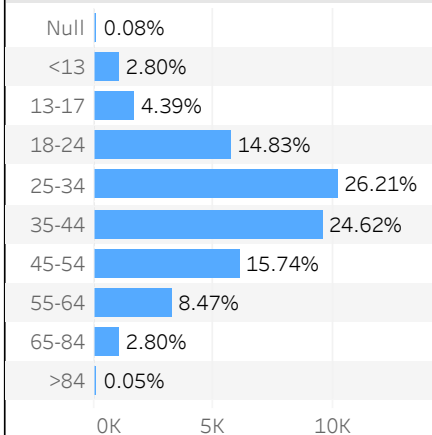
Percent of Referrals that are Law Enforcement

Facility	Percent ; Referrals
Compass Health	6.99% ; 578 Referrals
Community Counseling Ce..	6.59% ; 22 Referrals
Preferred Family Healthca..	5.70% ; 108 Referrals
Mark Twain Behavioral He..	5.36% ; 9 Referrals
Burrell Behavioral Health	1.81% ; 132 Referrals
Family Guidance Center	0.98% ; 12 Referrals
FCC Behavioral Health	0.94% ; 6 Referrals
ReDiscover	0.93% ; 94 Referrals
Ozark Center	0.39% ; 10 Referrals
Ozarks Healthcare Behavi..	0.17% ; 5 Referrals
BJC Behavioral Health	0.06% ; 2 Referrals

Average Time Spent by Law Enforcement

Facility	Time
Family Guidance Center	21.00 minutes
FCC Behavioral Health	10.33 minutes
Community Counseling Ce..	10.00 minutes
ReDiscover	9.81 minutes
Ozark Center	7.75 minutes
Mark Twain Behavioral He..	7.75 minutes
Ozarks Healthcare Behavi..	7.60 minutes
Preferred Family Healthc..	6.72 minutes
Burrell Behavioral Health	6.42 minutes
Compass Health	5.21 minutes

Community Behavioral Health Liaison (CBHL) Referrals

Line chart values by month:
- Oct-23: 1,915
- Nov-23: 1,746
- Dec-23: 1,535
- Jan-24: 1,881
- Feb-24: 1,704
- Mar-24: 1,538
- Apr-24: 1,681
- May-24: 1,618
- Jun-24: 1,539
- Jul-24: 1,717
- Aug-24: 1,591

Contact Success Rate

48.83%
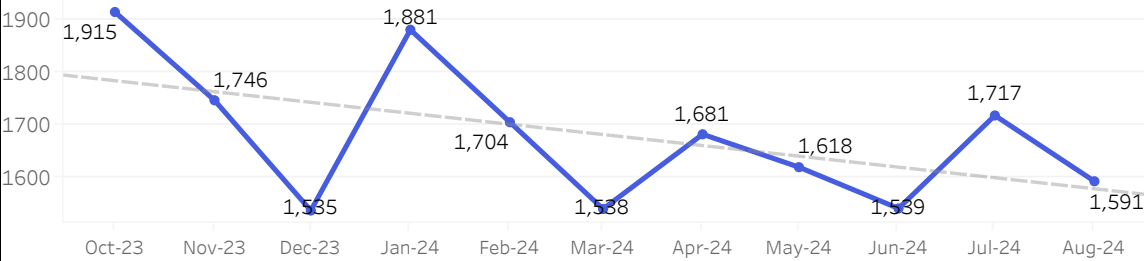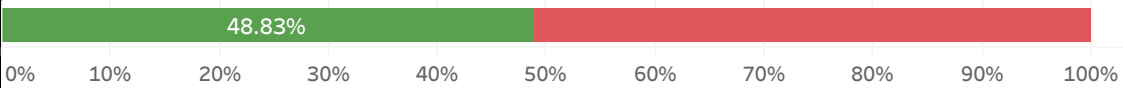
CBHL Successful Contacts

9,016

CBHL Contacts with IDD Diagnosis

370

Referrals by Age Group

Age Group
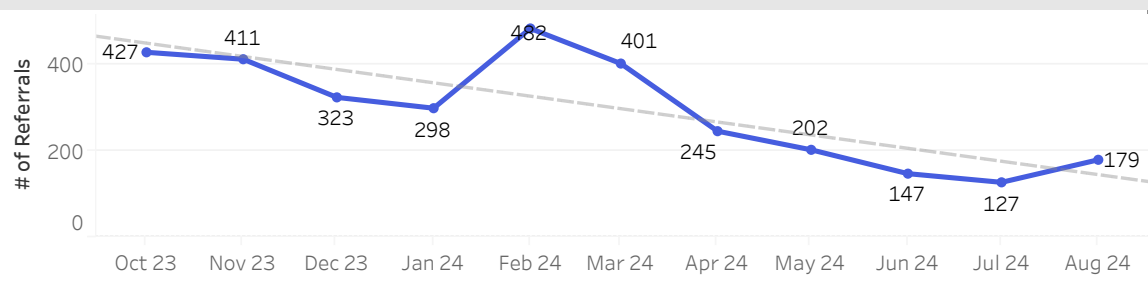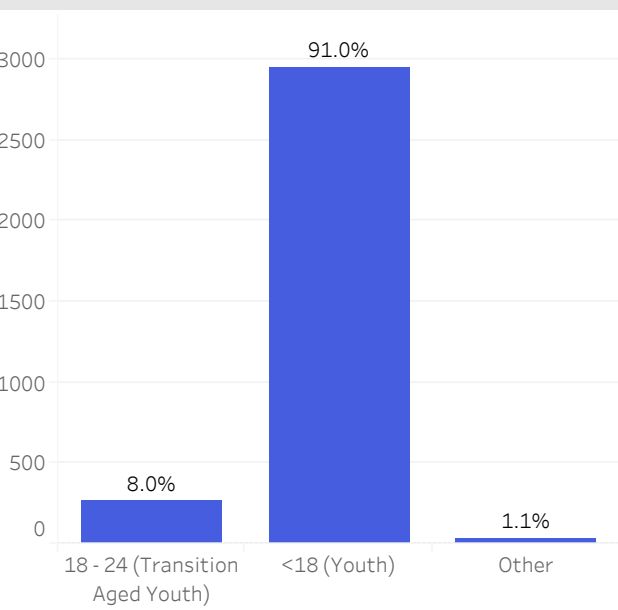- <18: 4.01%
- 18-24: 14.49%
- 25-34: 25.63%
- 35-44: 25.20%
- 45-54: 14.86%
- 55-64: 9.10%
- >65: 6.71%

Primary Referral Reason

- Mental Health: 58.0%
- Suicidal or Self-Harmful: 17.0%
- Substance Use Needs: 7.8%
- Community Needs: 6.3%
- Family Conflict Issues: 3.7%
- Other: 3.5%
- Dangerous to Others: 2.4%
- Overdose: 1.2%

Outcome of Referrals

- Outpatient Mental Health: 45.48%
- Currently In Service - Follow Up with Care Team: 29.16%
- Other: 16.43%
- Outpatient Substance Use: 12.56%
- Refused Services: 11.34%
- Inpatient Mental Health: 7.02%
- No Referral Made - In Custody: 6.55%
- BHCC: 1.86%
- Withdrawal Management: 0.56%

Youth Behavioral Health Liaison Referrals by Month

Line chart of # of Referrals by month:
- Oct 23: 427
- Nov 23: 411
- Dec 23: 323
- Jan 24: 298
- Feb 24: 482
- Mar 24: 401
- Apr 24: 245
- May 24: 202
- Jun 24: 147
- Jul 24: 127
- Aug 24: 179

YBHL Contact Success Rate

42.44%

(0% to 100% scale)

YBHL Successful Contacts	YBHL Contacts with IDD Diagnosis
1,376	92
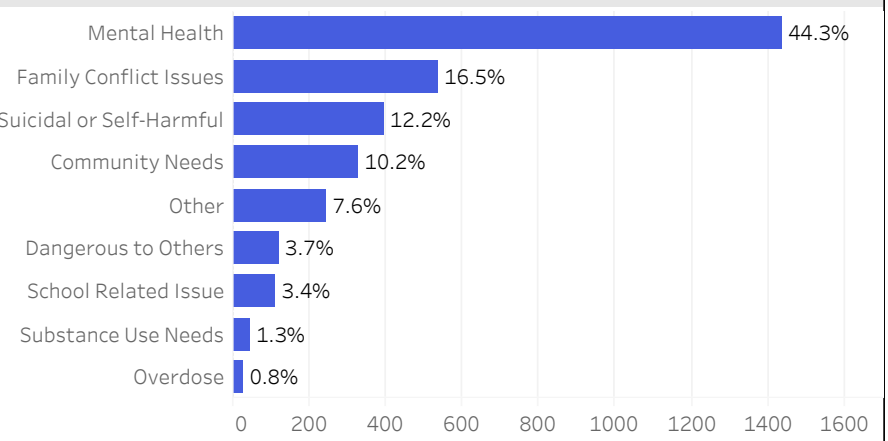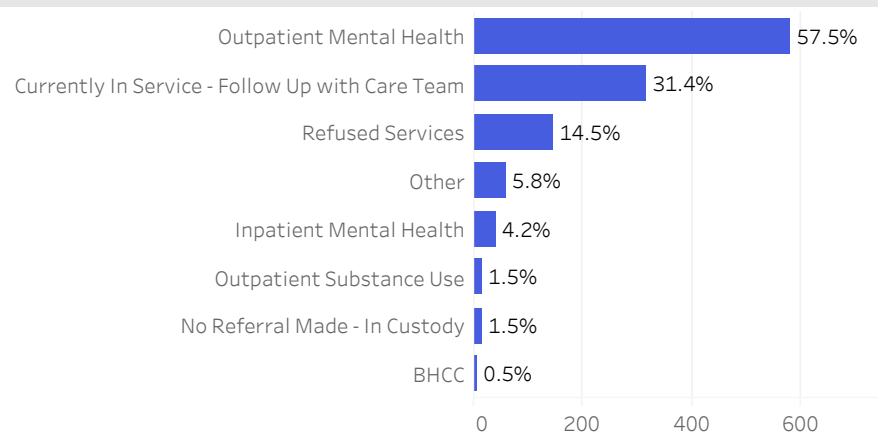
YBHL Referrals by Age

- 18 - 24 (Transition Aged Youth): 8.0%
- <18 (Youth): 91.0%
- Other: 1.1%

YBHL Primary Referral Reason

- Mental Health: 44.3%
- Family Conflict Issues: 16.5%
- Suicidal or Self-Harmful: 12.2%
- Community Needs: 10.2%
- Other: 7.6%
- Dangerous to Others: 3.7%
- School Related Issue: 3.4%
- Substance Use Needs: 1.3%
- Overdose: 0.8%

YBHL Outcome of Referral

- Outpatient Mental Health: 57.5%
- Currently In Service - Follow Up with Care Team: 31.4%
- Refused Services: 14.5%
- Other: 5.8%
- Inpatient Mental Health: 4.2%
- Outpatient Substance Use: 1.5%
- No Referral Made - In Custody: 1.5%
- BHCC: 0.5%

Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed	State Rate	State Expected Completed
69,312	80.05%	86,583
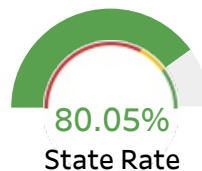
Top 3 Providers

BHG XXVIII	FGC	Family Self Help
100.00%	100.00%	100.00%
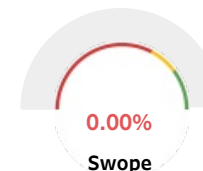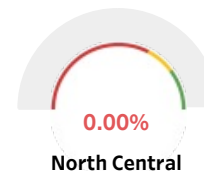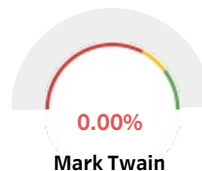
Provider	Completed	Expected	Rate
BHG XXVIII	45	45	100.00%
Family Self Help	688	688	100.00%
FGC	837	837	100.00%
SEMOBH	6,085	6,087	99.97%
CLS	2,406	2,407	99.96%
Westend Clinic	743	745	99.73%
VCPHCS XV	228	230	99.13%
ReDiscover	3,114	3,147	98.95%
BHG XLIII	185	187	98.93%
Compass	21,521	21,850	98.49%
BHG XXIX	124	127	97.64%
DRD	727	748	97.19%
Queen of Peace	2,657	2,767	96.02%
Ozark Center	491	530	92.64%
BJC	26	30	86.67%
Preferred	13,428	17,659	76.04%
FCC	3,402	4,877	69.76%
Gibson	2,375	3,409	69.67%

Bottom 3 Providers

Mark Twain	North Central	Swope
0.00%	0.00%	0.00%

Provider	Completed	Expected	Rate
HCBC	5,327	8,053	66.15%
ARCA	2,390	3,875	61.68%
CMHC	147	272	54.04%
Salvation Army	510	1,216	41.94%
Gateway	944	2,298	41.08%
Beacon	46	143	32.17%
Burrell	777	2,897	26.82%
Clark Center	22	99	22.22%
University Health	48	283	16.96%
Places For People	6	91	6.59%
Metro Treatment	13	336	3.87%
East Central	0	6	0.00%
Bootheel	0	11	0.00%
Ozarks Healthcare	0	11	0.00%
Hopewell Center	0	20	0.00%
North Central	0	42	0.00%
Swope	0	105	0.00%
Mark Twain	0	455	0.00%

■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

Data represents a rolling 12 months from 9/1/2023 to 8/31/2024.
Information last updated on 11/1/2024.

Status Reports for Mental Health Services

Status Report Type
All

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
63,264

57.48%
State Rate

State Status Reports Expected
110,062

Top 3 Providers

97.05%
Compass

95.18%
Adapt

89.28%
Bootheel
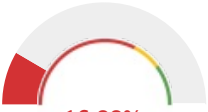
Bottom 3 Providers
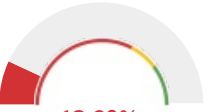
26.26%
Ozark Center

16.88%
Burrell

13.89%
Hopewell Center

Provider	Completed	Expected	Rate
Compass	24,554	25,301	97.05%
Adapt	1,779	1,869	95.18%
Bootheel	1,823	2,042	89.28%
North Central	2,039	2,497	81.66%
Clark Center	1,744	2,210	78.91%
FCC	3,562	4,627	76.98%
FGC	2,162	2,815	76.80%
New Horizons	313	409	76.53%
Preferred	1,252	1,670	74.97%
Mineral Area CPRC	181	245	73.88%
Mark Twain	1,989	2,726	72.96%
Independence Center	694	975	71.18%
CCC	1,563	2,201	71.01%

Provider	Completed	Expected	Rate
Ozarks Healthcare	1,411	2,210	63.85%
East Central	692	1,088	63.60%
SEMOBH	49	80	61.25%
Places For People	1,091	2,008	54.33%
ReDiscover	1,934	3,707	52.17%
BJC	5,966	11,449	52.11%
Comprehensive Health	199	408	48.77%
University Health	954	2,378	40.12%
Swope	1,162	3,694	31.46%
Beacon	841	3,106	27.08%
Ozark Center	1,189	4,527	26.26%
Burrell	3,018	17,877	16.88%
Hopewell Center	1,103	7,943	13.89%

■ 0% - 65%: Non-Compliant   ■ 65% - 80%: Near Compliant   ■ 80%+: Compliant

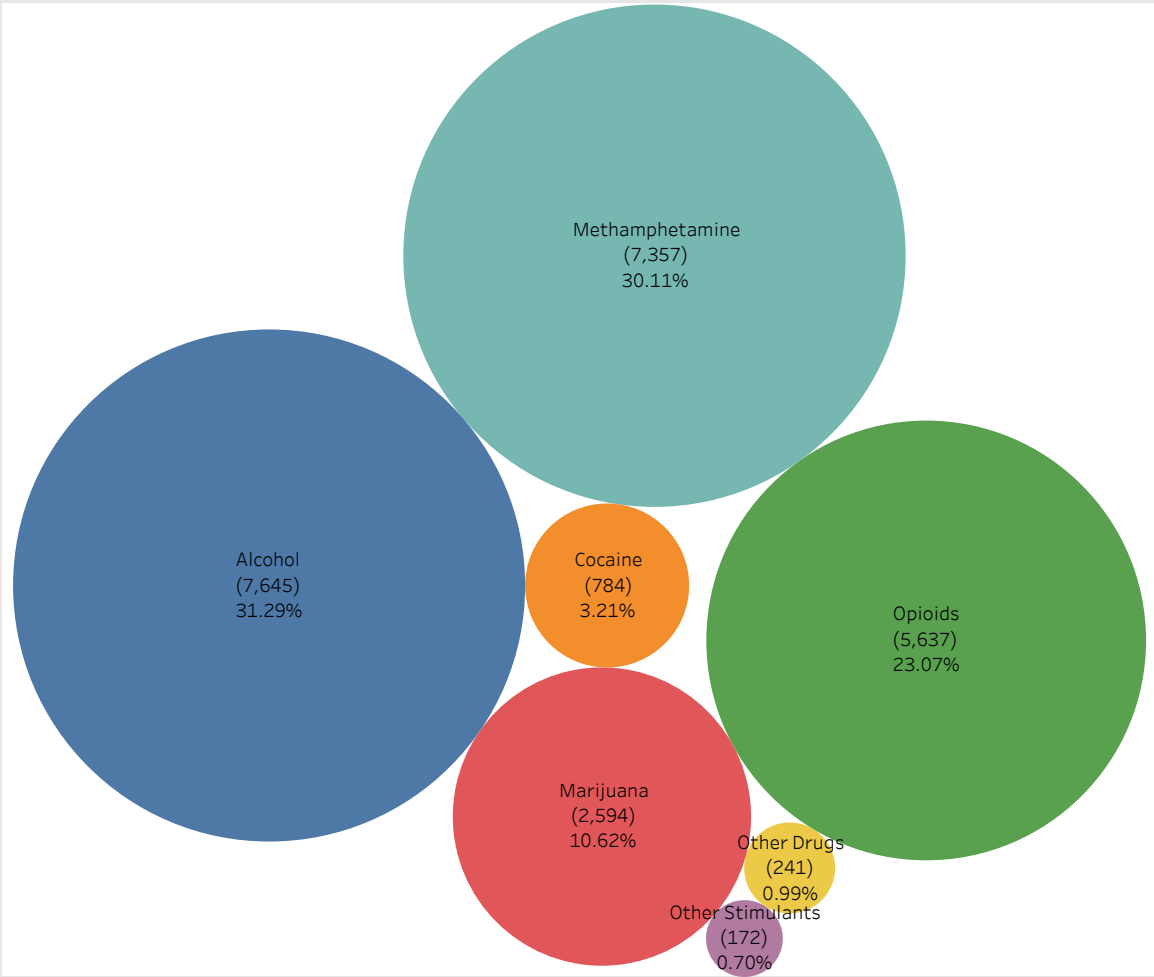Data represents a rolling 12 months from 9/1/2023 to 8/31/2024.
Informaiton last updated on 10/11/2024.

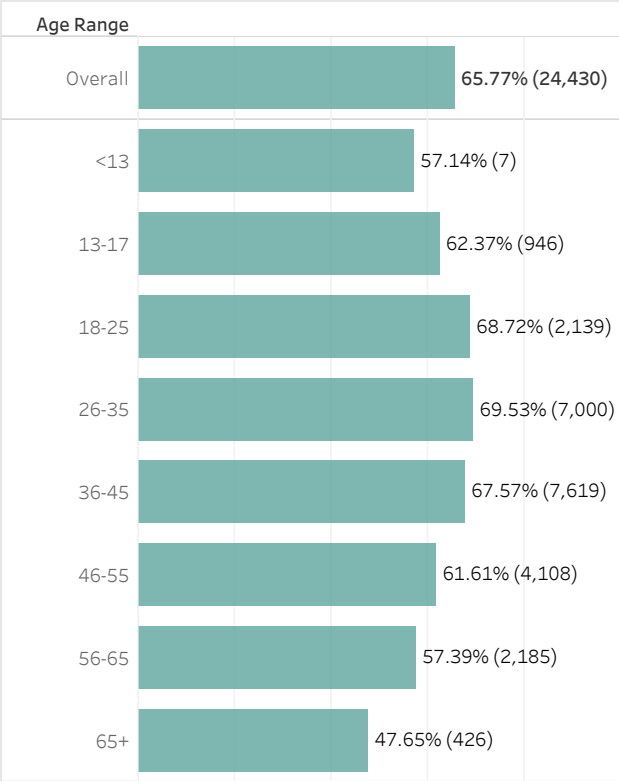# Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
11/3/2023 to 11/1/2024

Programs Included
All

% of Program Admissions with Indicated Polysubstance Issue

Primary Substances at Program Admission

Methamphetamine
(7,357)
30.11%

Alcohol
(7,645)
31.29%

Cocaine
(784)
3.21%

Opioids
(5,637)
23.07%

Marijuana
(2,594)
10.62%

Other Drugs
(241)
0.99%

Other Stimulants
(172)
0.70%

Age Range

Overall	65.77% (24,430)
<13	57.14% (7)
13-17	62.37% (946)
18-25	68.72% (2,139)
26-35	69.53% (7,000)
36-45	67.57% (7,619)
46-55	61.61% (4,108)
56-65	57.39% (2,185)
65+	47.65% (426)

The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.
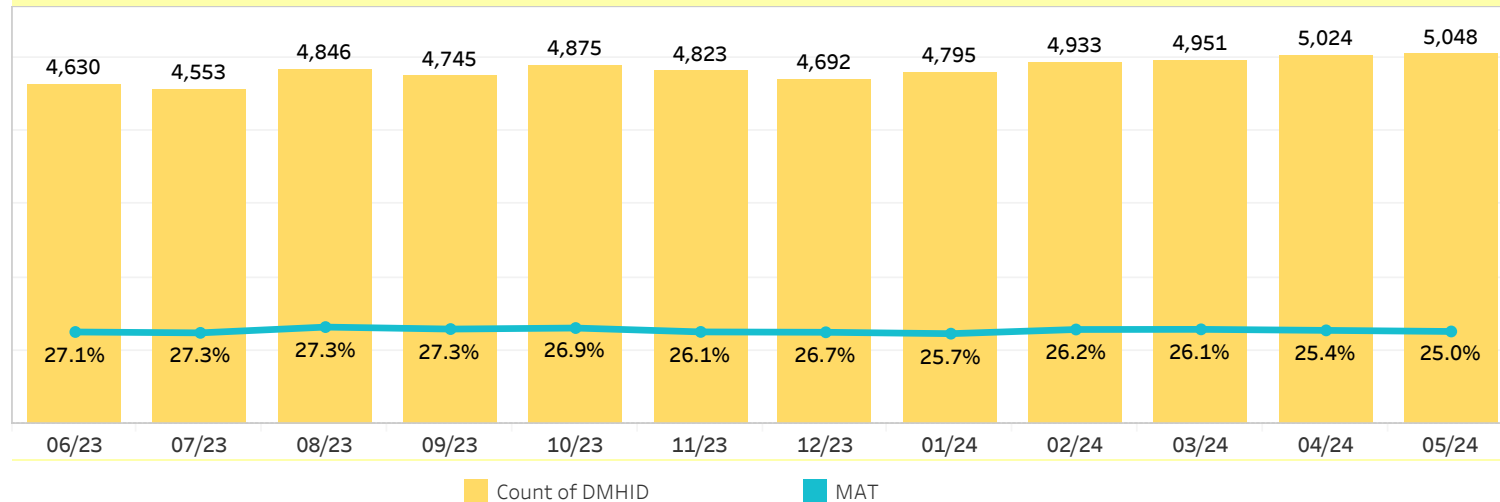
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
% Change in AUD Episodes	-1.7%▼	6.4%▲	-2.1%▼	2.7%▲	-1.1%▼	-2.7%▼	2.2%▲	2.9%▲	0.4%▲	1.5%▲	0.5%▲
% Change in MAUD Episodes	-1.0%▼	6.4%▲	-2.0%▼	1.1%▲	-4.0%▼	-0.4%▼	-1.5%▼	4.6%▲	0.2%▲	-1.1%▼	-1.2%▼

Monthly Activity

DBH Division of Behavioral Health

	06/23	07/23	08/23	09/23	10/23	11/23	12/23	01/24	02/24	03/24	04/24	05/24
Count of DMHID	4,630	4,553	4,846	4,745	4,875	4,823	4,692	4,795	4,933	4,951	5,024	5,048
MAT	27.1%	27.3%	27.3%	27.3%	26.9%	26.1%	26.7%	25.7%	26.2%	26.1%	25.4%	25.0%

Count of DMHID   MAT

Year-Over-Year Change # of AUD Episodes	Year-Over-Year Change # of AUD Episodes with Medication	Year-Over-Year MAUD Rate Change
10.3%▲	5.6%▲	-1.1%▼

Data Updated: October 16, 2024   * Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.
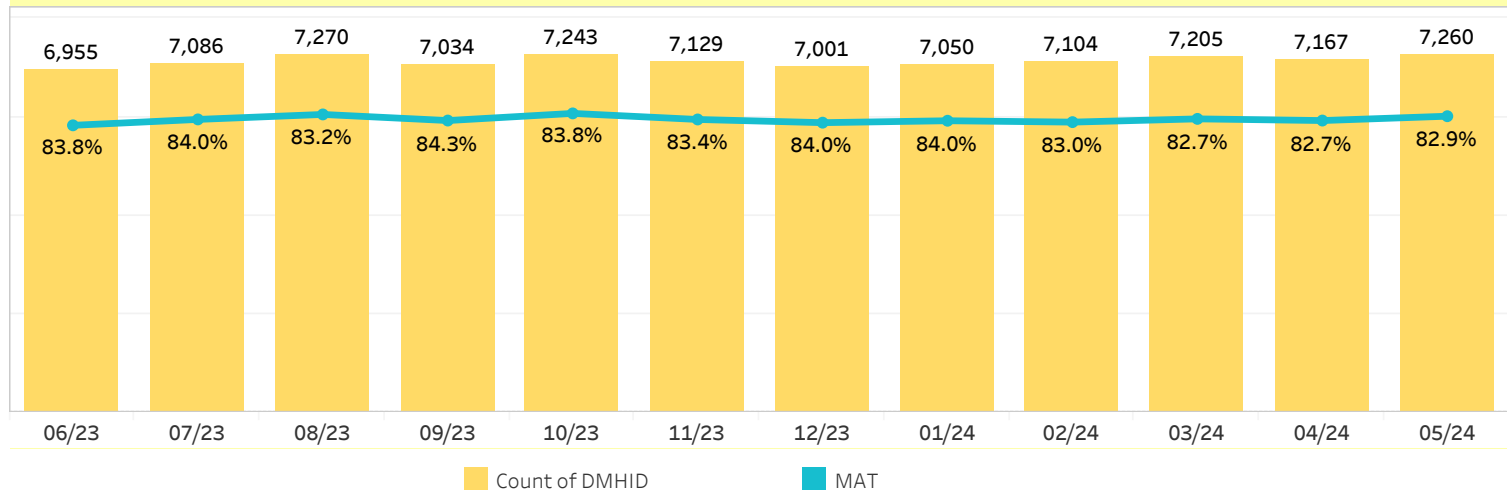
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
% Change in OUD Episodes	1.9%▲	2.6%▲	-3.2%▼	3.0%▲	-1.6%▼	-1.8%▼	0.7%▲	0.8%▲	1.4%▲	-0.5%▼	1.3%▲
% Change in MAUD Episodes	2.1%▲	1.7%▲	-2.0%▼	2.4%▲	-2.0%▼	-1.1%▼	0.7%▲	-0.5%▼	1.1%▲	-0.6%▼	1.5%▲

Monthly Activity

Bar chart "Count of DMHID" and line "MAT":

Month	Count of DMHID	MAT
06/23	6,955	83.8%
07/23	7,086	84.0%
08/23	7,270	83.2%
09/23	7,034	84.3%
10/23	7,243	83.8%
11/23	7,129	83.4%
12/23	7,001	84.0%
01/24	7,050	84.0%
02/24	7,104	83.0%
03/24	7,205	82.7%
04/24	7,167	82.7%
05/24	7,260	82.9%

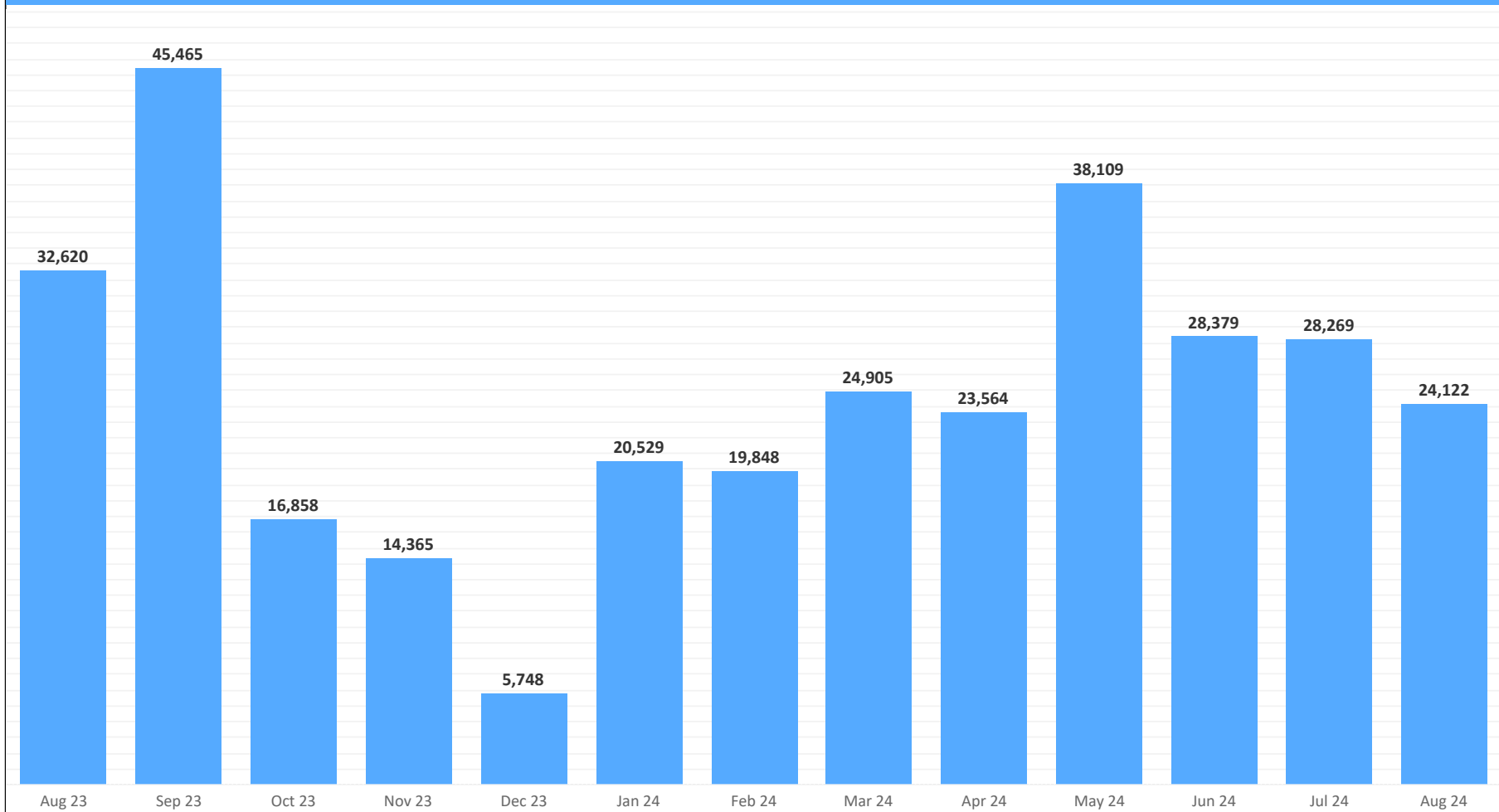| Year-Over-Year Change # of OUD Episodes	Year-Over-Year Change # OUD Episodes with Medication	Year-Over-Year MOUD Rate Change
-1.0%▼	-3.9%▼	-1.7%▼

Data Updated: October 16, 2024

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

Total Narcan Kits Distributed across Grants

Month	Kits
Aug 23	32,620
Sep 23	45,465
Oct 23	16,858
Nov 23	14,365
Dec 23	5,748
Jan 24	20,529
Feb 24	19,848
Mar 24	24,905
Apr 24	23,564
May 24	38,109
Jun 24	28,379
Jul 24	28,269
Aug 24	24,122

These data show the number of Narcan kits distributed across all opioid related grants by month.

DBH
Division of Behavioral Health

DBH Inpatient Facility Current Vacancy Rates

Vacancy %

- Dietitians: 28.89%
- Environmental Services: 11.26%
- Food Services: 9.67%
- Licensed Practical Nurses: 31.91%
- Registered Nurses: 18.18%
- Psychiatrists: 40.89%
- Psychologists: 41.46%
- Social Workers: 72.62%
- Support Care Assistants: 5.71%
- Security Support Care Assistants: 14.62%

0% — 50%
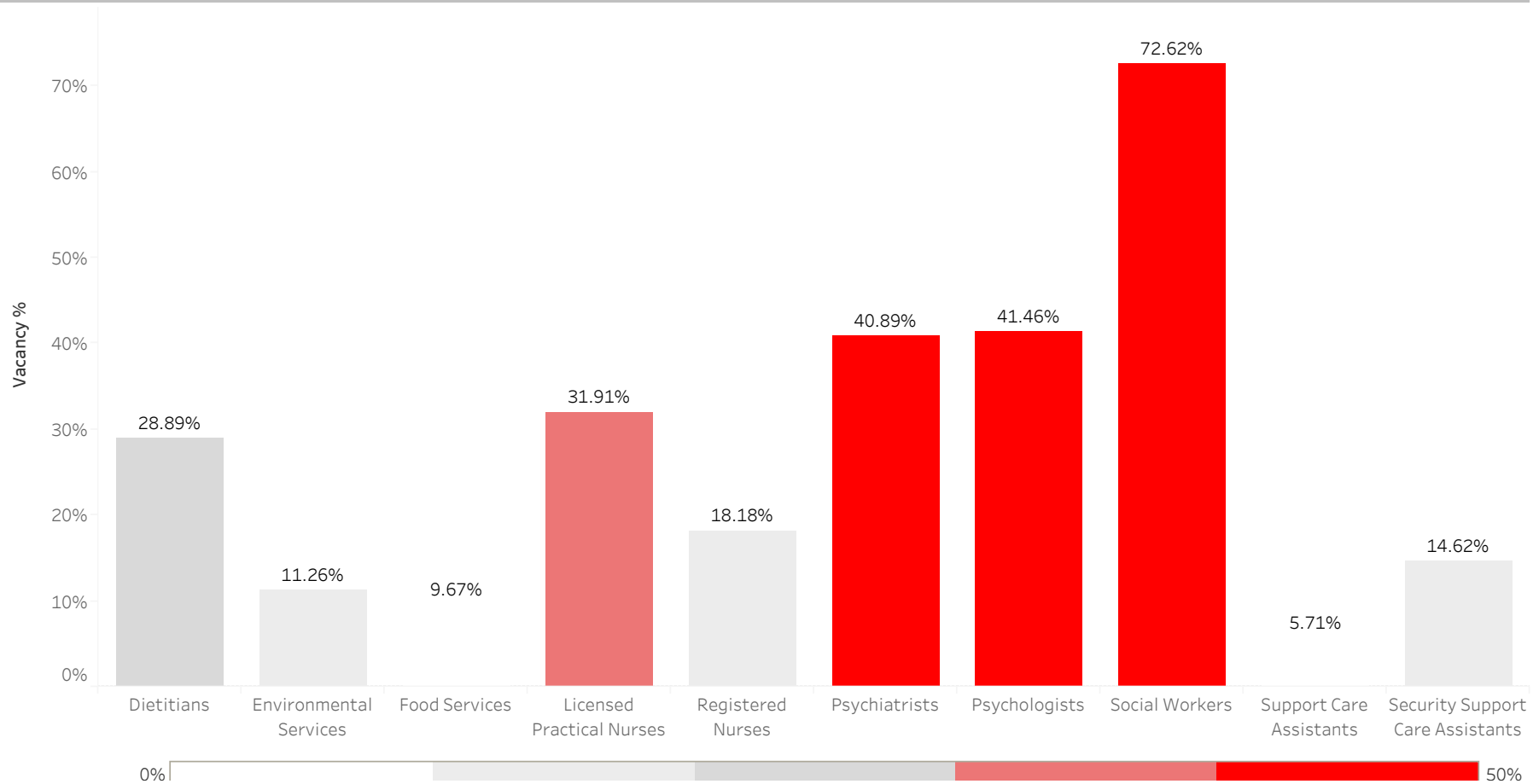
Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

DBH
Division of Behavioral Health